Sensitive Data Remediation

Remediating your sensitive data to reduce cost and risk.

From proprietary intellectual property to company and client data, your employees are constantly creating, sharing and storing sensitive information. Not only is this data expensive to store, but your company is at increased risk if it should fall into the wrong hands. Plus, when you hold on to obsolete data, you risk it becoming relevant to future legal matters and potentially driving up the cost of e-discovery.

FTI Technology's Information Governance Services can Help You Manage this Risk

Whether a one-time cleanup project or ongoing monitoring, FTI Technology's Information Governance Services are focused on delivering right-sized solutions that decrease the risk associated with storing sensitive data and provide you with a return on your investment.

Options include:

Policy Refresh
We assess your current retention policies, storage quotas, e-discovery response plans, security protocols, acceptable use, backup and other key policies and work with your team to refresh these policies so they are "future proof" and work in harmony.

Sensitive data types targeted for data remediation:

– Personal Health Information (PHI)
– Personal Credit Information (PCI)
– Personally Identifiable Information (PII)
– Customer and price lists
– Salary and compensation information
– Client or customer account information
– Trade secrets and intellectual property
– Data stored in a prohibited jurisdiction (i.e. data subject to European Union data protection laws stored in the United States)
– Content subject to legal hold obligations
– Content subject to regulatory retention obligations
– Data that violates company policy or copyrights (offensive content, personal media stores, etc.)

Data Mapping, Data Classification, Data Categorization
Our team develops a data map of your information assets across business units, including cloud applications, and works with you to develop, implement and monitor an ongoing data classification and categorization strategy.

Data Migration, Data Collection, Data Disposition
We defensibly dispose of redundant or obsolete data, or safely migrate only necessary data from an old application to a new one. We then work with the user community to establish a new enterprise repository capable of applying security and governance controls such as retention, preservation and disposal. Our team can also provide defensible collection of information for e-discovery purposes with chain of custody, exception reporting and expert witness services where necessary.

Continuous Application & Improvement
Our team can implement systems and processes for applying policy on an ongoing basis, including flagging noncompliance and enabling teams to act as issues arise. We can also develop and apply programs that ensure continuous improvement as laws and technology change.

Technical Expertise and a Focus on Defensibility

FTI Technology has extensive experience working with off-the-shelf and proprietary storage platforms and applications. Whether your data is stored on-premises or in the cloud, FTI Technology experts can ensure the information is secured, collected, migrated, remediated, disposed of or monitored as needed. Our Information Governance Services team also develops defensible documentation for all projects and has the credentials and experience to testify in court about the methods used for any information governance project.

FTI Technology Experts Work with a Number of Platforms & Applications, including:

- Structured Data Applications & Databases
- File Shares & Hard Drives
- Messaging Systems & Archives
- Document & Enterprise Content Management Systems
- Cloud Storage & Applications

- Collaborative Environments
- Backup & Disaster Recovery Media
- Mobile Devices & BYOD
- Social Media
- Forensic Images

Trusted Global Leaders in Information Governance, E-Discovery, and Investigations

FTI Technology's Information Governance Services are tailored to the specific needs of each client and the FTI team offers deep experience in delivering tangible results in the context of investigations, litigation, mergers and acquisitions, regulatory issues, reputation management and restructuring. Our professionals, including forensic experts, corporate investigation specialists and technology and e-discovery professionals, are industry leaders experienced in many of the largest e-discovery matters of the past decade.

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FTI Technology helps clients manage the risk and complexity of e-discovery. We collaborate with clients to develop and implement defensible e-discovery strategies with keen focus on the productivity of document review. Our complete range of offerings, from forensic data collection to managed document review services, provides unprecedented flexibility to address any discovery challenge with confidence. Our clients rely on our software, services and expertise to address matters ranging from internal investigations to large-scale litigation with global e-discovery requirements.

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