

# Mobile Device E-Discovery & Investigations

No longer tomorrow's problem.

Data from mobile devices is either your current—or will be your next—biggest challenge. Whether you are collecting and reviewing for e-discovery or investigating for internal purposes, mobile device data remains tricky, hard to get and vastly important.

Despite the complications, case law and regulatory drivers make it so **the legal department, IT, and Governance, Risk & Compliance teams must be able to make mobile devices a routine part of e-discovery and investigative processes.**

Challenges:



FTI Offers:



## Mobile Device E-Discovery & Investigative Services

- Extraction of all data types, including deleted files, from thousands of phones, tablets and other mobile devices
- Uniform collections with minimal disturbance of business continuity across multiple custodians
- Experienced handling of BYOD scenarios and corresponding privacy issues
- Fully documented, defensible process with chain of custody records
- Conversion of collected mobile data for review on industry standard legal review platforms
- Global service and experience with international regulations and customs
- Expert testimony for all mobile device methods and procedures

## FTI's Global Mobile Forensics Team Can Help

Deep experience with solving mobile device data problems in the context of e-discovery, financial investigations, fraud investigations, IP theft forensics and HR matters makes FTI's forensic e-discovery team second to none. Working closely with clients, the team can deploy quickly to any U.S or extra-territorial jurisdiction—utilizing FTI's state of the art forensic labs in New York, Chicago, Washington DC, San Francisco, Los Angeles, London, Hong Kong and Shanghai for any mobile device collection and analysis need.

**Overlooking mobile devices during e-discovery and investigations is no longer an option.**

These rich sources of electronically stored information are discoverable and the data on them is often highly relevant. Engage with FTI's trusted and experienced team and solve your mobile device data problem today.

# Know Your Mobile E-Discovery Risk



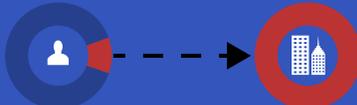
**90%** of workers in the United States are using their personal smartphones for work purposes

SOURCE: CISCO



**67%** of people use personal devices for work, regardless of an official BYOD policy that may limit or prohibit their use

SOURCE: MICROSOFT VIA CBS NEWS



Only 11% of end users access business applications from the corporate office 100% of the time.

SOURCE: CISCO



**ONLY 30%** of companies have approved BYOD policies



**18%** of people claim the IT department doesn't know they use their own device

**AND**

**28%** say their IT department actively ignores BYOD practices

**Discoverable data types found on mobile devices:**



Call logs, Email, Texts, App data, GPS information, Photos, Video files, Voicemail, Web browsing history, Address books, Search history, Calendars and more...

## 3 MAJOR PROBLEMS WITH MOBILE:

- 1**  **Access to Devices**
- 2**  **New Device Types & Encryption**
- 3**  **BYOD Privacy & Security**

## SANCTIONS SCORECARD

*Ignoring mobile devices during discovery leads to serious consequences.*



**In Re Pradaxa:**  
\$1 million in fines for deleting texts after litigation hold issued.



**Christou v. Beatport:** Adverse evidence of spoliation allowed to be introduced against defendants at trial.



**Small v. University Medical Center of Southern Nevada:** Default judgment (recommended).

**For More Information**  
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**FTI Technology** helps clients manage the risk and complexity of e-discovery. We collaborate with clients to develop and implement defensible e-discovery strategies with keen focus on the productivity of document review. Our complete range of offerings, from forensic data collection to managed document review services, provides unprecedented flexibility to address any discovery challenge with confidence. Our clients rely on our software, services and expertise to address matters ranging from internal investigations to large-scale litigation with global e-discovery requirements.

