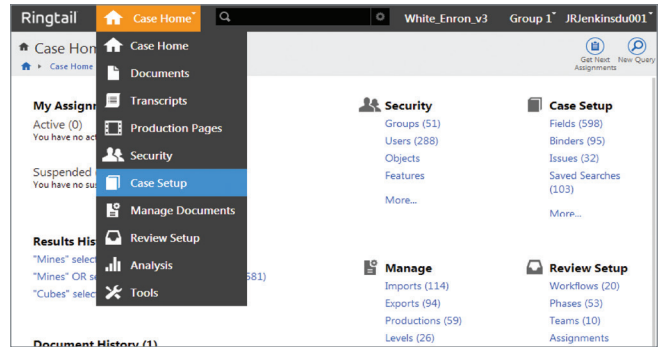# Ringtail® Software as a Service (SaaS)

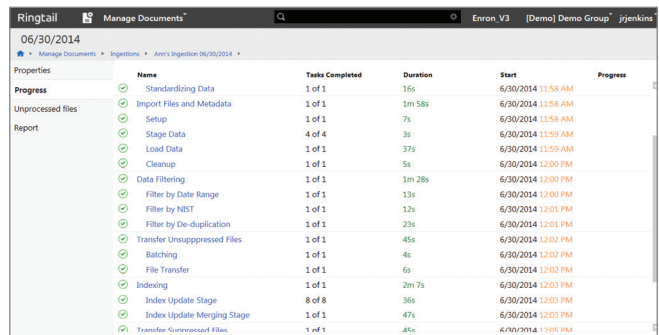## A Complete, Self-Service E-Discovery Platform

Ringtail Software as a Service (SaaS) provides corporations and law firms with a powerful e-discovery platform. Designed to maximize productivity, Ringtail SaaS is a truly self-service environment where administrators can create and control all facets of their e-discovery projects from processing to production. And with flexible workflows, advanced analytics, visual document review and predictive coding, legal teams can quickly tackle review projects and investigations of any size.

With a customized home page, Ringtail SaaS users are never more than one-click away from their next task.

A Better Way to Manage Your E-Discovery Technology

- **Fast deployment:** Delivered to law firms and corporations via a Web browser, legal teams can begin using the software with no hardware to install.

- **Easy administration:** Intuitive functionality for case creation, user management, group administration, review workflows, import/export, productions and reporting.

- **Integrated processing:** Ringtail Ingestions provides administrators with ability to self-manage processing jobs for ingesting new source data, rolling collections and data loads complete with automated import and data tracking.

Informative dashboards track all processing jobs and provide summary reporting. This helps manage cost-allocations across projects and supports defensibility.

- **Seamless upgrades:** Ringtail's SaaS deployment model ensures that legal teams enjoy optimal performance. Upgrades are delivered as new software versions are released, ensuring that clients always have access to the latest version of Ringtail to increase overall review productivity.

- **Security:** Ringtail SaaS provides each client with a private on-demand (POD) environment. Each Ringtail POD resides in a secure data center that is fully managed by FTI Technology. Each POD offers a logically separated environment to ensure that data is private and secure.

- **Data privacy:** All datacenter services and storage remains under FTI's control so Ringtail SaaS clients can confidently safeguard client data and adhere to data privacy regulations.
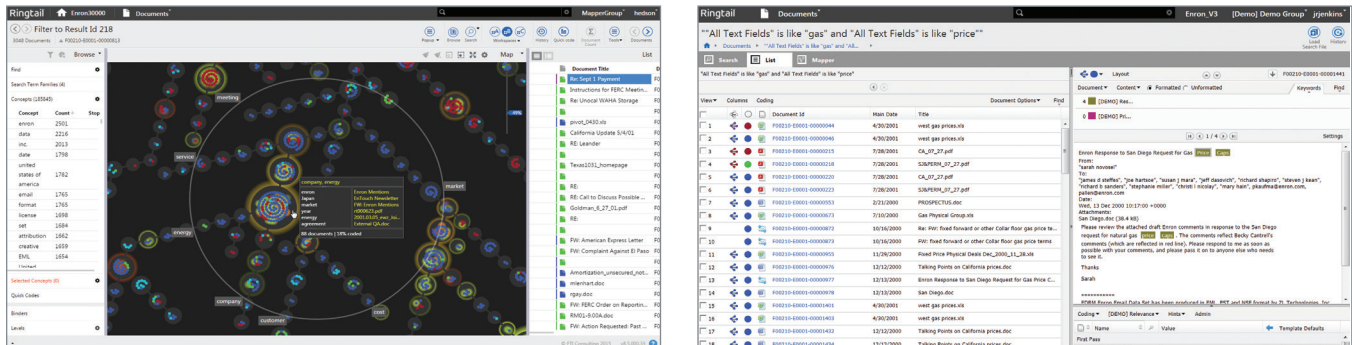
Fast, Accurate Document Review Powered by Advanced Analytics

Ringtail delivers e-discovery's most complete analytics and document review feature set, all wrapped in an easy-to-use user interface. With the ability to visualize trends, summarize data, see multiple decision points and zoom in and out of data quickly and dynamically, Ringtail powers through early case assessments, investigations and document review with breathtaking speed.

Whether using visual document review via Document Mapper, or standard list view with search term hit highlighting, Ringtail improves the speed and accuracy of coding decisions.

Self-Service Environment Optimized for Speed and Performance

FTI ensures optimal hosting, tuning, optimization and performance of Ringtail – and provides elastic computing resources when needed. In addition to these basics, Ringtail SaaS includes:

- Set-up of a secure private cloud environment and training for Ringtail SaaS administrators.

- Complete self-administration of cases, end-user accounts and review functionality.

- 99.5% availability.

- An online customer self-service support portal and live customer support during standard business hours.

- Robust reporting dashboard for storage volumes, users' accounts and other case metrics.

- Secure file transfer to easily upload and download data.

- Flexible storage options for your data in a private and secure cloud environment.

- World-class support from the industry leader.

Predictable Pricing, Via an Affordable Subscription Model

With no user, case set-up or processing fees – and included analytics - Ringtail SaaS delivers budget certainty with transparent and predictable pricing. The fully-integrated solution results in increased productivity and reduces hidden e-discovery costs. To learn more and schedule a demo visit us at www.ftitechnology.com/saas.

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E-discovery and information governance are challenging. You need software and services that simplify the process and reduce costs. Innovation, deep industry knowledge, a strong service ethic and tenacious problem-solving all working for you. FTI Technology can help you navigate your e-discovery and information governance challenges.

www.ftitechnology.com

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E-DISCOVERY SOFTWARE

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